

VII. PROGRAMS AT THE LIBRARY POLICY (*Last amended 9/22*)

A. Purpose

The purpose of programming at the Washington Public Library is to fulfill the Library's mission to provide educational, cultural and social enrichment for all residents of the City of Washington and surrounding areas.

Programs complement other library services by providing an opportunity to highlight collections, promote services and share knowledge and expertise. Library programs may serve a variety of purposes, including:

1. Expanding the library's role as a community resource and partner
2. Introducing patrons and non-users to library resources
3. Providing opportunities for lifelong learning for all ages
4. Preparing young children for success in school and complementing K-12 curriculum for older students
5. Raising the profile of the library and increasing library usage, especially by under-served populations

B. Responsibility

The ultimate responsibility for programming at the library rests with the Library Director, who administers under the authority of the Board of Trustees. The Director, in turn, delegates the authority for program management to library staff members, who oversee this responsibility.

C. Selection Criteria

The library utilizes staff expertise, collections, services and facilities in developing and delivering programming. The library's staff use the following criteria in making decisions about program topics, speakers, and accompanying resources:

1. Community needs, interests, and issues
2. Availability of program space
3. Treatment of content for intended audience
4. Presentation quality
5. Presenter background/qualifications in content area
6. Budget
7. Historical or educational significance
8. Connection to other community programs, exhibitions or events
9. Relation to Library collections, resources, exhibits and programs

In addition, the library draws upon other community resources in developing programs and actively partners with other community agencies, organizations, educational and cultural institutions, or individuals to develop and present co-sponsored public programs. Professional performers and presenters that reflect specialized or unique expertise may be hired for library programs; performers and presenters will not be excluded from consideration because of their

origin, background, or views, or because of possible controversy. Library staff who present programs do so as part of their regular job and are not hired as outside contractors for programming.

D. Access

1. All library programs are open to the public. A fee may be charged for certain types of library programs to help cover the cost of supplies, however no one will be denied access because of an inability to pay fees.
2. The library's philosophy of open access to information and ideas extends to library programming, and the library does not knowingly discriminate through its programming. Library sponsorship of a program does not constitute an endorsement of the content of the program or the views expressed by participants, and program topics, speakers and resources are not excluded from programs because of possible controversy. The library is not obligated to represent multiple and/or opposing viewpoints within any one program or series.
3. Registration may be required for planning purposes or when space is limited.
4. Any sales of products at library programs must be approved by the library, and will be limited to sales of works by the performer or speaker. Programs may not be used for commercial purposes or the solicitation of business.
5. External organizations or individuals partnering with the library on programs must coordinate marketing efforts with the Library Director.
6. Patrons with special accommodation requests are encouraged to reach out to library staff prior to the event to accommodations may be made ahead of time
7. The Library reserves the right to deny attendance to anyone becoming disruptive to audience members or the program facilitator, and to anyone in violation of the Library's Conduct Policy.
8. Program participants should expect that photographs/video will be taken at events and used on the Library's social media sites and/or website.

F. Comments and Criticism of Library Programs

The Library welcomes expressions of opinion from patrons concerning programming. If a patron questions a library program, he/she should first address the concern with the Library Director. Patrons who wish to continue their request for review of library programs may submit the Request for Reconsideration form. Requests for review of programs will be considered in the same manner as requests for reconsideration of library materials as outlined in the Library's Collection Development Policy.